

7. Exclusions to the Requirements of BS EN ISO 9001

7.1 ScotiaTech Limited t/a Farmer's Eye do not claim any exclusions.

8. Quality Policy and Objectives

8.1 Quality Policy

The purpose of the Quality Management System is to ensure that the products and services provided to our customers consistently meet or exceed their expectations. The company operates a system that regularly evaluates its processes and customer needs, and has set quantifiable goals with plans in place to ensure that they are improved year on year in accordance with BS EN ISO 9001 – Quality Management System requirements. Written to all Standards, Codes of Practice and Schedules as listed within AS11 Standards Adherence Document

It is the policy of ScotiaTech Limited t/a Farmer's Eye to maintain, on a continual basis, an effectively managed Quality Assurance Programme, which will assure customers that the products supplied conform to the laid down procedures or disciplines of the company, which will ensure that we meet the customers' needs and expectations. The recognised key to success in this competitive environment is to continually strive to increase customer satisfaction and to this end all ScotiaTech Limited t/a Farmer's Eye employees are committed to meeting the statutory, regulatory, legal and environmental expectations of the industry that have been agreed by the insurers, police, professional institutions and relevant Trade Associations. These requirements will be regularly reviewed and assessed. A Legislation Register is in place and reviewed annually to ensure these are met.

The Management of ScotiaTech Limited t/a Farmer's Eye is firmly committed to the procedures included in this Quality Manual, and the total participation of all personnel is mandatory.

The QA is entrusted with the authority and responsibility for the control of the Quality Management System.

The QA cannot be over-ruled on matters of quality and in the event of differences of opinion on quality matters, the Director has the responsibility to refer such items to the MD for resolution.

This policy of Quality Assurance is in place to ensure that the overall organisational goals of the company are met. The goals of this company are to ensure that the best possible product is supplied to our valued customers, and that we are able to meet their needs and requirements as effectively and efficiently as possible.

Our organisational goals are to ensure that the changes required within our documented management system to meet the requirements of BS EN ISO 9001, written to all Standards, Codes of Practice and Schedules as listed within AS11 Standards Adherence Document, which are performed in a managed methodical way to ensure that the system is fully understood and implemented throughout the company.

ScotiaTech Limited t/a Farmer's Eye will make this Policy available to all stakeholders, shareholders, staff and general public on request.



Chris Cotton
MD
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Revision Date: 04/2026	Revision: V4.0	Page 5 of 16